



**Volunteering  
Northland**

**Annual Report 2023/2024**



Entity Type: Charitable Trust  
Charity Registration Number: CC48740

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**Annual Report**  
**1 August 2023 - 31 July 2024**

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# 1

## Introduction

“We love our community. Volunteering in Northland is a really good way to get into the community, help out people and meet new friends!”

**Volunteer Fair Interview Series**

# About Us

Volunteering Northland, established in 2012 as a charitable trust, is an independent volunteer centre dedicated to supporting and promoting volunteering across Te Tai Tokerau. Working collaboratively with Volunteering New Zealand and other centres around Aotearoa, we stay connected to the latest trends and best practices in volunteering.

We believe volunteers are the heart of our communities. By working closely with local not-for-profits, community groups, businesses, and individuals, we create opportunities for people to connect and make a difference. We support community groups through training, workshops, and mentoring programs, and we host events that bring together the community sector and those eager to volunteer.

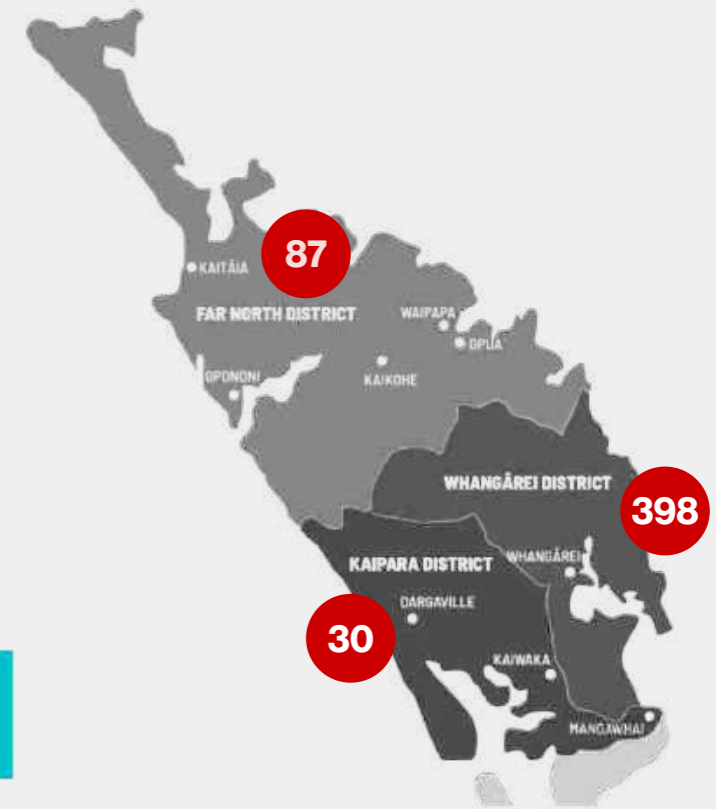
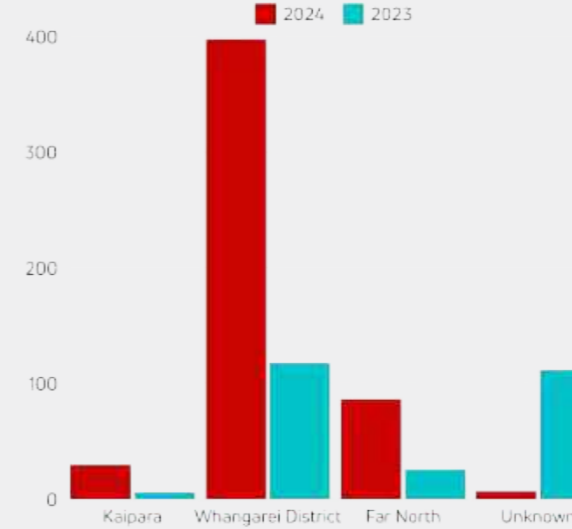
**199**  
MEMBER  
ORGANISATIONS

**895**  
REFERRALS  
14% ↑

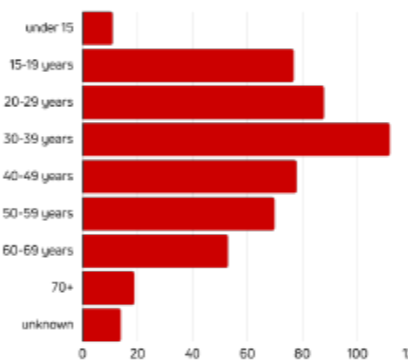
**522**  
REFERRED

**383**  
VOLUNTEER  
ROLES

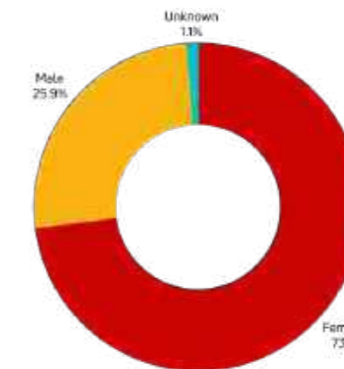
## REFERRED BY LOCATION



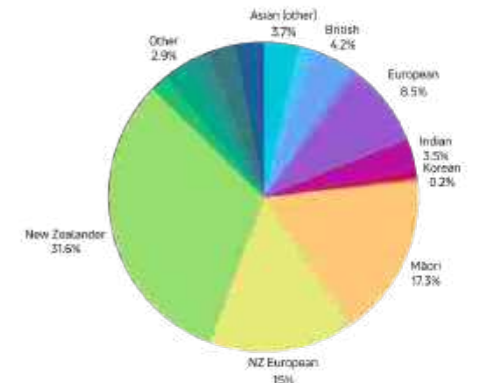
Map credit to Northland Regional Council



AGE OF VOLUNTEERS



VOLUNTEERS BY GENDER



VOLUNTEERS BY ETHNICITY

# Vision and Values

## VISION



Engaged communities connected through volunteering

## OUR VALUES



Welcoming



Respect



Diversity



Flexibility



Integrity

# Our Team

## Staff

**Jessie Manney**  
Manager

**Verena Pschorn**  
Community Connections Coordinator

**Patricia Santos**  
Community Connections Coordinator

**Astrid Kelly**  
Marketing Administrator

**Nataly Cardoso**  
Administrator

**Nimo Ahmed**  
Board Secretary

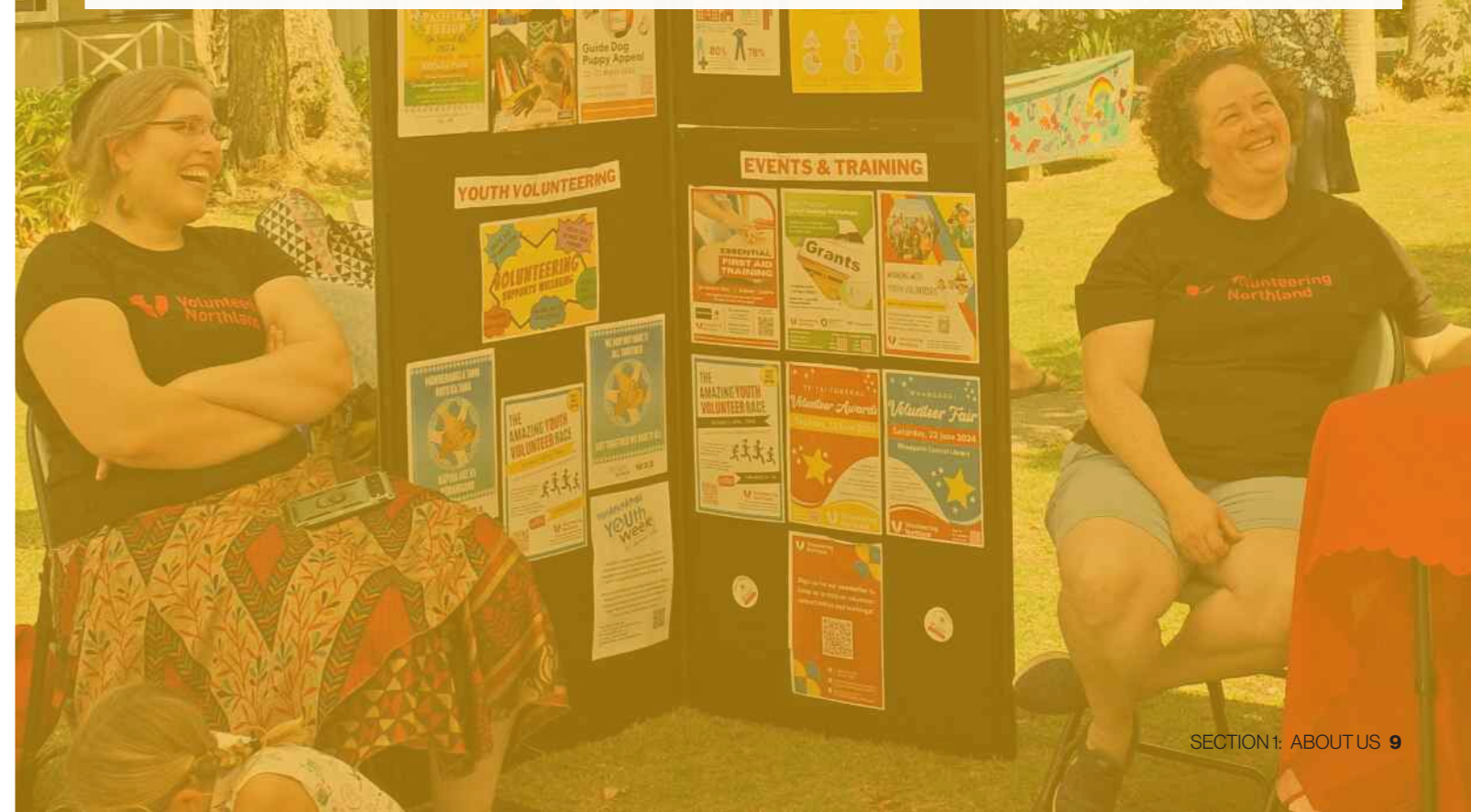
**Amber Brown**  
Project Manager, Emergency Volunteering

## Board of Trustees

**Teresa Hart**  
Chairperson

**Francoise Vaughan**  
Treasurer

**Nicholas Connop**  
**Mark Vincent**  
**Cameron Matheson**  
**Linda Marsh**





**“Together, we are building a brighter, more connected Te Tai Tokerau”**

# Message from the Chair

Tēnā koutou katoa,

As Chair, I am incredibly proud of the achievements of Volunteering Northland over the past year. Our commitment to strengthening community bonds and increasing volunteer engagement across Te Tai Tokerau has deepened, particularly as we navigate these challenging times that call for resilience, adaptability, and aroha.

Thanks to the unwavering dedication of our volunteers, the support of our funders, and the collaboration with partner organisations, we have reached further into our communities than ever before. The energy and spirit at our events — from the Big Shout Out Volunteer Celebrations to our Volunteer Fair — demonstrate the profound impact volunteering has in fostering connection, well-being, and hope.

I acknowledge the challenges many of us face today. Volunteering Northland is dedicated to listening to our communities and adapting our services to uplift and support those we serve. Together, we are building a brighter, more connected Te Tai Tokerau.

Ngā mihi nui to everyone who contributes to this journey with us. Your generosity and commitment make a difference every day, and I look forward to continuing this important mahi together.

Nāku iti nei, nā,

**Teresa Hart**

Chair

# Message from the Manager

Kia ora koutou,

This year, we have focused on enhancing our community connections across Te Tai Tokerau, building on our commitment to volunteer engagement, professional development, and community support. Our vision of "Engaged communities connected through volunteering" remains at the core of our efforts, empowering volunteers and creating meaningful connections that uplift our communities.

The past year was filled with vibrant initiatives and gatherings. From our festive Christmas Community Pop-Up, which spread cheer and kindness, to our impactful Volunteer Fair, each event showcased the power of community engagement. Our Volunteer Awards celebrated the remarkable contributions of dedicated individuals and teams throughout Te Tai Tokerau, highlighting the incredible generosity and resilience within our volunteer sector.

We recognise the challenges our communities are facing and the impact these times have had on all of us. Our focus is on supporting our communities by improving engagement, expanding our reach, and adapting to future needs.

A heartfelt thank you to every volunteer, our funders, supporters, and partner organisations. Your aroha and commitment make a difference every day, and I look forward to continuing this journey together.

Ngā mihi nui,

**Jessie Manney**  
Manager



**“Empowering volunteers and  
creating meaningful connections  
that uplift our communities”**

# 2

## Strategy Highlights Future

**VOLUNTEER**

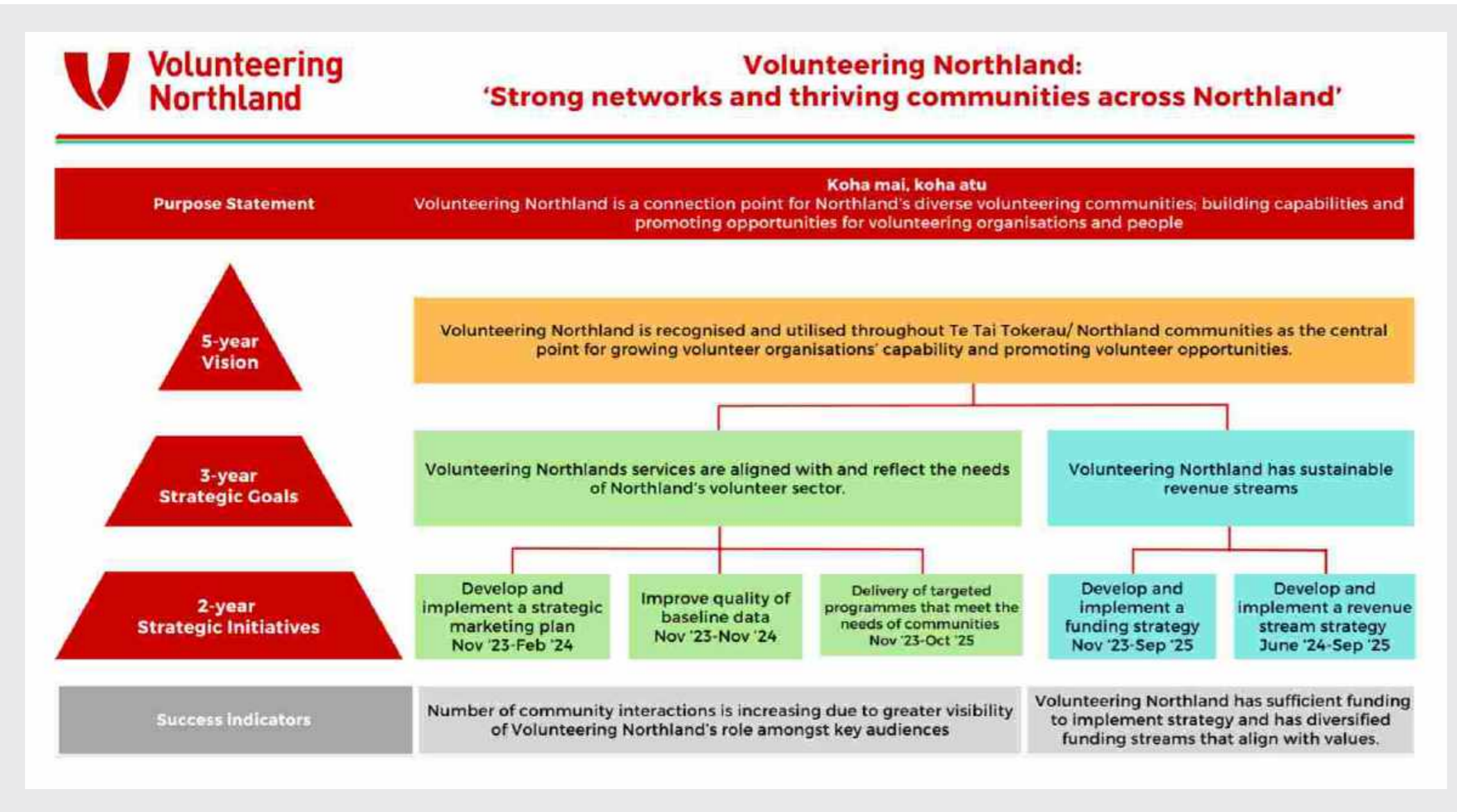
“Volunteering means finding community here more than anything else. It’s a way of giving back. When I first came here, it was how I made friends and how I built my professional network. It’s uplifting that the volunteers I meet are so passionate about improving society.”

**Volunteer Fair Interview Series**



# Strategic Plan

# Highlights



Developed a targeted funding strategy for sustainable growth, diversified income through new revenue streams, and implemented a refreshed marketing plan to broaden community reach and engagement.

**16,700**  
website visits

Supported the community sector with tailored capacity-building workshops to strengthen organisations and equip them for success.

**3,200**  
social media followers

Expanded our connections through community events, presentations, and networking opportunities.

**18**  
events hosted

Developed and provided ongoing support for a Youth Action Group to empower young leaders and foster youth engagement in the community.

**85**  
presentations, community events, and networking forum attendance



# Looking to the Future

Looking ahead, we are committed to fostering sustainable growth and innovation within Volunteering Northland. Building on our new strategies, we aim to increase our impact, expand our reach, and enhance our support for volunteers and the communities we serve. With a clear vision and collaborative efforts, we are ready to navigate future challenges and continue thriving as a vital resource for Northland.



# 3 Achievements

“Volunteering is special because of all the passionate people here. It just shows that when we work together, we can achieve so much more than alone. With F.O.R.C.E., we picked up over 60 tons of trash around Whangārei by around 700 volunteers throughout the years. It takes volunteers like us to get out there and make sure that everything works well.”

**Volunteer Fair Interview Series**

# Christmas Community Pop-Up

## Volunteer Feedback

"I thoroughly enjoyed it, and my feedback is to keep doing the incredible job you do! Everything was fantastic - the organisation, communication, supplies and set up on the day, and the lunch voucher was the icing on the cake! You know how to look after volunteers and make them feel valued!!"

"Thank you for organising this, my daughter & I enjoyed wrapping the presents for people. Great to have such a good response."

"I volunteered at the Christmas pop up and had a fantastic time. I will be joining next Christmas."

The Christmas Community Pop-Up ran from 16-21 December 2023, featuring free gift-wrapping, eco-friendly wrapping options, live performances from local groups, and a 'Kindness in Action' station encouraging micro-volunteering.



**GIFTS WRAPPED**

**769**

**AUDIENCE FOR PERFORMANCES**

**650**

**VOLUNTEERS**

**20**

**VOLUNTEER HOURS**

**216**

**COMMUNITY ORGANISATIONS / GROUPS INVOLVED**

**15**

In collaboration with Whangārei District Council and the Northland Chamber of Commerce.

# The Big Shout Out

We tiki toured across Te Tai Tokerau to celebrate volunteers throughout the region. It was a privilege to meet these compassionate individuals, whose hard work strengthens and uplifts our communities. We heard inspiring stories of courage and resilience, which provided valuable insights to help us better support volunteers and the communities they serve.



MANGAWHAI



DARGAVILLE



KAITIĀIA



WHANGĀREI



KAIKOHE



KERIKERI

# VOLUNTEER / KAI MAHI AROHA AWARDS

Maureen Atkinson  
Tearani Cooper  
David Wheatley  
Suzette Monroe  
Nimo Adam Ahmed  
Rebecca Rowsell  
Nikki Hawes  
Jacqui Croft  
Anne Leitch  
Harley Marsh  
Rina Schmid  
Mel Garrett  
Neville Reo  
Bradley Spraggon  
Te Wairere Tepania  
Jodie Rata Rameka  
Frankie Johns  
Stella Moreton  
Ciara Elliot  
Nate Gardan  
Carole Ruaware  
Ray Eyre

Kathleen Selby  
Patrina Hardy  
Jan Fisher  
Deirdre Nicholls  
Pierre Jombart  
Alice Williams  
Kim Skovland  
Pompallier College Students  
Owen Saunders  
Marie Stafford  
Sheryl Andrews  
Joan Livingstone  
Anne Hazelwood  
Carol Pomfrett  
Jo Dyer  
Hannah Harding  
Daryl Cathro  
Whakaora Kai Food Rescue Moerewa  
Mangawhai Fire Brigade, esp. Noeline mallam  
Tom Hunter and the Grey Warblers  
Lavern Brady Barghchi, Mehdi Barghchi, Steph Turley  
Louraine Goulton and the Kauri Lodge Op Shop Team

# Volunteer / Kaimahi Aroha Awards

At our Awards Night, we celebrated the incredible volunteers, their whānau, and volunteer managers across Te Tai Tokerau. These volunteers exemplify the generosity and community spirit that enrich Aotearoa, inspiring others through their dedication.

## Open Category

David Wheatley  
Mangawhai Heads Volunteer Lifeguard Service Inc.

Rebecca Frowell  
Oneonesix

Nikki Hawes  
Oneonesix

Tearani Cooper  
North Haven Hospice Inc

Maureen Atkinson  
North Haven Hospice Inc

Nimo Adam Ahmed  
Volunteering Northland, WINGS, Multicultural Whangarei

Suzette Monroe  
Women's International Newcomers Group Social



## Innovation

Jacqui Croft  
Citizens Advice Bureau

Anne Leitch  
Bay of Islands Vintage Railway

Harley Marsh  
Tai Tokerau Timebank in Whangarei

Rina Schmid  
Te Hau Ora O Ngaāpuhi

Mel Garrett  
North Haven Hospice Inc

Neville Reo  
Habitat for Humanity



## Long Service

Kathleen Selby  
Cancer Society Auckland-Northland

Patrina Hardie  
Cancer Society Auckland-Northland

Jan Fisher  
Oneonesix

Deirdre Nicholls  
Women's International Newcomers Group Social

Carole Ruawhare  
Habitat for Humanity

Ray Eyre  
Habitat for Humanity



## Youth



Frankie Johns  
Northland Youth Theatre

Bradley Spraggon  
RainbowYOUTH

Te Wairere Tepania  
I Have a Dream Charitable Trust

Nate Gardam  
North Haven Hospice Inc

Jodie Rata Rameka  
Volunteering Northland

Ciara Elliot, Stella Moreton  
Volunteering Northland



Dynamite Dancers Workshop Volunteers - Pierre Jombart, Alice Williams, Kim Skovland  
StarJam Northland

Owen Saunders and Marie Stafford  
Citizens Advice Bureau

Sheryl Andrews, Joan Livingstone, Anne Hazelwood, Carol Pomfrett, Jo Dyer  
Citizens Advice Bureau

Hannah Harding and Daryl Cathro  
Plunket

Whakaora Kai Food Rescue Moerewa  
Burnice Barnett

Noeline Mallam  
Mangawhai Fire Brigade

Tom Hunter and the Grey Warblers  
Whangaroa Health Services Trust

Louraine Goulton and the Kauri Lodge Op Shop Team  
Whangaroa Health Services Trust

Lavern Brady-Barghchi, Mehdi Barghchi, Steph Turley The Teaching Garden Team  
Whangaroa Health Services Trust

Pompallier College I Have a Dream Student Volunteers  
I Have a Dream Charitable Trust

## Teams

# Volunteer Fair

The Volunteer Fair was a vibrant celebration of community spirit, bringing together around 300 visitors, 20 community organisations, and local performers. The fair offered a space for organisations and community members to connect, engage, and share their passion for the work they do.



**20** ORGANISATIONS PARTICIPATED

**Volunteer Feedback**

"I love the collecting stamps idea as a means to get people more engaged."

"Your young media people were super friendly and enthusiastic, it was lovely talking with them about our organisation."



## ORGANISATION HIGHLIGHTS

"Sharing our organisation with so many people, seeing the joy on children's faces while decorating and eating their cupcake."

"Being able to visit other organisations doing work in the community all in one place. The organisers were very accommodating, very good communication and well organised and prepared."

"Meeting more people in the community who are interested in the work we do that we had not met yet."

**Festival for the Future**  
Wellington



# Youth Action

As a lasting positive outcome, a group of enterprising and enthusiastic young people formed Volunteering Northland's Whangārei Youth Action Group to make a meaningful impact in the Whangārei community.

The Youth Action Group co-led the planning, organisation, and management of two major events:

**The Amazing Youth Volunteer Race**  
**The Puāwai Youth Wellbeing Festival**



## ACHIEVEMENTS

- 1 youth volunteer newsletter (audience 100+)
- 2 development of a 'Youth Into to Volunteering' toolkit'
- 3 development of volunteering lesson plans
- 4 development and delivery of 'Youth into Volunteering' workshop for organisations

### AMAZING VOLUNTEER RACE

- 30 youth
- 8 community organisations

### PUĀWEI YOUTH WELLBEING FESTIVAL

- 200+ visitors
- 12 community organisations
- 11 youth stall holders

To better understand what motivates youth to volunteer and strengthen their connection to community organisations, Volunteering Northland developed a youth volunteer initiative with lasting impact.

Through outreach at career shows, open days, and targeted networking with schools and youth organisations, we gathered insights into what young volunteers seek, enabling us to create more relevant and engaging opportunities.





# Training and Workshops

We provide workshops to equip volunteers and community organisations with essential skills and knowledge, empowering them to make a greater impact. These workshops foster growth, resilience, and connection, helping communities to thrive together.

## Working with Youth Volunteers

Focused on creating youth-friendly policies and environments, welcoming young volunteers, and developing suitable volunteer roles.

### Delivery Partners

- Strategic Grants
- Woven Collaboration
- Red Cross

## Best Practice Grant Writing

Aimed at helping organisations improve their chances of securing funding for their projects and initiatives.

## Strategic Planning

Tailored for boards of trustees and managers to develop a clear, one-page strategic plan for their organisation.

### Participant Feedback

"The most useful part of this workshop was that we went through the whole process end to end rather than just being about the writing."

"This workshop gave me confidence to think I can design and submit a relevant, concise grant application."



### Participant Feedback

"It was a great experience today, put a very different perspective on our current strategic plan and gave us some real positives to work towards. Thank you so much."

"The whole workshop was valuable. Breaking everything down step by step, vision, good, action, evidence."

## Best Practice Guidelines

Introduced Best Practice Guidelines for effectively engaging volunteers.

## Essential First Aid

Equipped community organisations with important skills to ensure health and safety, empowering volunteers and staff to respond effectively to emergencies and create a safer environment.



290

participants

24

workshops

# 4 Appreciation



“As the mayor of Whangārei, I am so proud of all our volunteers here. Volunteering is so important to us, from the Maunu Community Gardens right through the Astronomical Society. Northland is a really giving area which is really important. And because of that, we are more welcoming to other people. We give more and receive more in all forms - friendliness, the warm fuzzies make a big difference. And it's great to see so many people involved.”

**Volunteer Fair Interview Series**

# Our Volunteers

Thank you to all the volunteers who have given their time, expertise, and aroha to contribute to the capacity and capability of Volunteering Northland.

## Current and former Board of Trustees

Teresa Hart - Chairperson  
 Francoise Vaughan - Treasurer  
 Nicholas Connop  
 Mark Vincent  
 Cameron Matheson  
 Linda Marsh  
 Stephen Wood  
 Megan Wills

**Matua** Fred Tito

## Administration Support

Brent Copeman  
 Marissa Hutchinson  
 Rachel Villegas

## Whangārei Youth Action Group

Cay Leggett  
 Ciara Elliott  
 Frankie Johns  
 Jodie Rameka  
 Stella Moreton

## Connect & Website

Tim Wylie

## Writers/Reporters

Janine Duncan

## Videographer & Editor

Grayson Sutherland

## Events

Alan Squires  
 Anabelle Tuato'o (ALOFAU)  
 Bella Ginty  
 Bernice Collins  
 Brenna Misilei  
 Calista Munro  
 Cameron Matheson  
 Carolyn Smith  
 Charlene van der Merwe  
 Clarissa van der Westhuizen  
 Corinne Kornetzky  
 Danielle Iwashita  
 Erin Van der Heuven  
 Ethan Worthington (Cloud Refinery)  
 Isabella Manney-McConnell  
 Jené van der Merwe  
 Kathrine Rice  
 Larissa Matheson  
 Mason Lash  
 Muriel Munro  
 Nimo Ahmed  
 Rae Saul  
 Suzzette Monroe  
 Xandri van der Westhuizen  
 Yolandi van der Westhuizen



# Funders and Supporters



# Member Organisations

155 Whare Āwhina  
 1st Dargaville Girls' Brigade  
 57 Squadron ATC Dargaville  
 Abbeyfield Whangārei  
 Achieve 2B  
 Alzheimers Northland  
 Bald Angels Charitable Trust  
 Bay of Islands Community Centre  
 Bay of Islands Districts Foodbank  
 Bay of Islands Riding for the Disabled  
 Bay of Islands Vintage Railway  
 Bay of Islands Waldorf Education Trust  
 Baylys Beach Society Incorporated  
 Baysport Inc.  
 Be Free Youth  
 Beagle Radio  
 Bike Northland Incorporated  
 Blind Low Vision NZ  
 Blue Club  
 BOI Animal Rescue  
 Botanica Gardens  
 Bowls Northland Inc.  
 Brain Injury Association Northland  
 Bream Bay Coastal Care Trust  
 Bream Head Conservation Trust  
 Breast Cancer Foundation NZ  
 Bushland Trust  
 Cancer Society Northland  
 Carbon Neutral NZ Trust  
 CCS Disability Action Northland  
 Citizens Advice Bureau Far North Inc.  
 Citizens Advice Bureau Whangārei  
 City Cricket Club  
 Claud Switzer Residential Care  
 Coastguard North Kaipara  
 CollaboratioNZ  
 Creative Northland  
 Dargaville Arts Association Inc  
 Dargaville Community Development Board Incorporated  
 Dargaville Museum  
 Department of Conservation  
 Department of Corrections  
 Doubtless Bay Information Centre  
 Doubtless Bay Sea Scout Group  
 Dragonfly Springs Wetland Sanctuary  
 Dress for Success Northland  
 Dyslexia PLUS  
 EcoCentre Kaitāia  
 English Language Partners Northland  
 Far North Community Foodbank  
 Far North Community Hospice

Far North Radio and Sea Rescue Inc  
 Far North Search and Rescue  
 Fire and Emergency  
 Food Rescue Northland  
 Forget Me Not Adult Day Centre  
 Friends of Matakoho / Limestone Island  
 Friends of Maunu Cemetery  
 Friends of Rangikapiti Reserve Society Incorporated  
 GirlGuiding New Zealand  
 Good Bitches Trust  
 Green Drinks Whangārei  
 Greenways Trust  
 Grow Paparoa Inc, Whakatipu Paparoa  
 Habitat for Humanity Northland  
 Hare Krishna Food for Life Charitable Trust  
 Heritage NZ Pouhere Taonga  
 Hokianga Harbor Care / Tiaki Nga Wai o Hokianga  
 Hospice Kaipara Inc  
 Hospice Mid-Northland  
 House of Science NZ  
 I Have A Dream  
 Insight Endometriosis  
 Inspiring Stories  
 Jam Tse Dhargyey Ling Buddhist Centre  
 Jigsaw North Family Services  
 Kaipara Budgeting Service  
 Kerikeri Basin Weed busters  
 Kerikeri Community Patrol  
 Kerikeri Retirement Village  
 Kiwi Coast Trust  
 Kumarani Productions Trust  
 Life Education Trust Far North  
 Lions Club of Ruawai  
 Love Whangarei Monthly Clean up aka F.O.R.C.E.  
 Mahitahi Hauora  
 Mangawhai Daring Trust  
 Mangawhai Heads Volunteer Lifeguard Service Inc  
 Mangawhai Museum and Historical Society  
 Mangawhai Tracks Charitable Trust  
 Mangawhai's Helping Hands  
 Maungatapere Mountain Trust  
 Maunu Gardens Project Charitable Trust Inc  
 Mid North Māori Wardens Est. 2012  
 Mid North Women's Aid and Refuge  
 Momentum Charitable Trust  
 Mountains to Sea Conservation Trust  
 Multicultural Whangārei  
 New Zealand Red Cross  
 North Haven Hospice  
 North Kaipara Agricultural Association  
 North Rodney Blue Light Ventures Inc.

NorthAble Matapuna Hauora  
 Northern Wairoa Agricultural And Pastoral Association  
 Northland Arts Centre  
 Northland Community Foundation  
 Northland Craft Trust / Quarry Arts Centre  
 Northland Health Consumer Council  
 Northland Indian Association  
 Northland Multiple Sclerosis Society  
 Northland Road Safety Trust  
 Northland Society of Arts Inc  
 Northland Youth Theatre  
 NZ Native Forest Restoration Trust  
 NZ Police Northland District Headquarters  
 Octagon Theatre  
 ONEONESIX  
 Onerahi Community Association  
 Onerahi Weeds Group  
 Otamatea HarbourCare Society  
 Our Kerikeri  
 Parihaka Community Landcare  
 Parkinson's New Zealand  
 Pasifika Festival Far North  
 Pehiāweri Marae  
 Pioneer Village Kaikohe  
 Project Island Song  
 Puke Kopipi Restoration Group  
 Pukenui Western Hills Forest Charitable Trust  
 Questionable Research Labs  
 Radio Lollipop NZ  
 Raumanga Community Garden  
 Repair Cafe Kaikohe  
 Royal Forest And Bird Protection Society Of New Zealand - Northern Branch  
 Royal NZ Plunket Trust - Northland Area  
 Rural Support Trust - Northland  
 Rural Youth and Adult Literacy Trust  
 Sail Northland Charitable Trust  
 Sistema Whangārei  
 Skills For Life  
 Soul Food What's Cooking Whangārei  
 SPCA Northland  
 Special Olympics Whangarei  
 Sport Northland  
 St John New Zealand | Hato Hone Aotearoa  
 StarJam Charitable Trust  
 Taimahi Trust  
 Taonga Oranga Charitable Trust  
 Te Ahu Museum  
 Te Houtaewa Māori Charitable Trust  
 Te Kopuru Amateur Swimming Club Inc  
 Te Kowhai Print Trust

Te Ora Hou Northland  
 Te Rōpu Putanga Ora/ Community Health Partnership Trust  
 Te Wairua O Te Moananui - Ocean Spirit  
 The Best Dog Trust  
 The Blue Goose Papermill Charitable Trust  
 The Dargaville Gardens Trust  
 The Kauri Museum  
 The New Zealand Howard League for Penal Reform  
 The Northland Pacific Islands Charitable Trust - Fale Pasifika Te Tai Tokerau  
 The Packard Motor Museum  
 The Salvation Army  
 The Scout Association of New Zealand  
 The Shutter Room  
 Tiaho Trust  
 Tiaki Taonga Trust  
 Tiakina Whangārei  
 Tiki Pride  
 Tutukaka Landcare  
 Tutukaka Twilight Markets  
 Victim Support  
 Wai A Ariki Food Forest Onerahirahi  
 Waipoua Forest Trust  
 Waipu Business and Community Incorporated  
 Waipu Caledonian Society  
 Weed Action Native Habitat Restoration Trust  
 Whānau Focus Centre  
 Whangārei Agricultural & Pastoral Society  
 Whangārei Art Trust  
 Whangārei Cat Rescue Trust  
 Whangārei Community Patrol  
 Whangārei District Council  
 Whangārei District Libraries  
 Whangārei Lions Club  
 Whangārei Mens Shed Inc.  
 Whangārei Museum and Heritage Trust T/A Kiwi North  
 Whangārei PROUD  
 Whangārei Quarry Gardens Trust  
 Whangārei Rape Crisis Group Incorporated  
 Whangārei Riding for the Disabled  
 Whangārei Saloon & Stock Car Club  
 Whangārei South Rotary  
 Whangārei Steam and Model Railway Club (Inc)  
 Whangārei Youth Music  
 Whangaroa Community Trust  
 Whare Bike  
 Wild Side Charitable Trust - Arapohue Rural Retreat  
 Women's International Newcomers Social Network (WINGS)



 **Volunteering  
Northland**

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